

McKee Bros. Oil Corp. Residential HVAC Terms and Conditions

Last Updated: January 2, 2025

Company Name: McKee Bros. Oil Corp

Address: 8 Davis St. Cumberland, RI 02864

Phone: 401-723-1100

Email: info@mckeebrothersoil.com

Website: <https://mckeeenergyservices.com>

1. Agreement Overview

By scheduling or receiving residential HVAC services from McKee Bros. Oil Corp. (“we,” “our,” or “us”), you (“Customer” or “You”) agree to the following Terms and Conditions. These terms apply to all installations, maintenance, repairs, inspections, and related services provided at your residential property.

2. Estimates and Proposals

- Written estimates are valid for 7 days from the date issued.
 - Estimates are based on information available at the time of inspection and may change if hidden issues or additional work are discovered.
 - Any changes or additions requested by the Customer after acceptance of the estimate will require verbal or written approval and may incur extra charges.
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3. Scheduling and Access

- Service appointments are scheduled within a mutually agreed time window.
 - Customers must provide access to the property, service areas, and utility connections (gas, water, electrical, etc.) at the scheduled time.
 - If access is not available when the technician arrives, a trip fee of \$35.00 may apply.
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4. Payment Terms

- Payment is due upon completion of service unless otherwise stated.
 - Accepted payment methods: cash, credit/debit card, or check.
 - Unpaid balances after 30 days may incur a late fee of 1.5% per month until paid in full.
 - Returned checks are subject to a \$35.00 charge.
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5. Cancellations and Missed Appointments

- Cancellations or reschedules must be made at least **24 hours in advance** of the scheduled appointment.
 - Cancellations made less than 24 hours before the appointment may incur a **service call fee of \$35.00**.
 - Missed appointments without notice will be charged a **no-show fee**.
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6. Warranty and Service Guarantee

- **Workmanship Warranty:** We guarantee our labor for **30 days** from the completion date.
 - **Equipment Warranty:** All new equipment is covered by the manufacturer's warranty. We assist with warranty claims when applicable but are not responsible for manufacturer decisions.
 - Warranty does not cover damage caused by misuse, neglect, unauthorized alterations, or lack of regular maintenance.
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7. Maintenance and Recommendations

To maintain system performance and warranty coverage:

- Schedule regular maintenance as recommended by your technician.
- Replace filters as advised.
- Notify us promptly of any unusual noise, odor, or performance issue.

Failure to follow maintenance recommendations may void the service warranty.

8. Liability and Limitations

- We are not responsible for pre-existing system defects, corrosion, faulty wiring, or conditions outside our scope of work.
 - McKee Bros. Oil Corp. is not liable for indirect, incidental, or consequential damages such as loss of comfort, property damage, or increased utility costs.
 - Our maximum liability for any claim shall not exceed the amount paid by the Customer for the specific service performed.
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9. Safety and Property Protection

- Technicians will take reasonable steps to protect your property during service.
 - The Customer agrees to provide a safe working environment free of hazards, pets, or obstructions.
 - McKee Bros. Oil Corp. is not responsible for normal wear or minor cosmetic damage that occurs while performing necessary work.
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10. Force Majeure

We are not responsible for delays or inability to perform services due to circumstances beyond our control, including weather events, supply shortages, labor disputes, or equipment unavailability.

11. Governing Law

These Terms and Conditions shall be governed by and interpreted according to the laws of the State of Rhode Island.

Any disputes will be resolved in the courts located in Providence County, RI.

12. Updates to Terms

McKee Bros. Oil Corp. may update these Terms and Conditions at any time.

The most recent version will be posted on our website or provided upon request. Continued use of our services constitutes acceptance of any changes.

13. Contact Information

For questions about these Terms and Conditions, please contact:

- ☐ **401-723-1100**
 - ☐ **info@mckeebrothersoil.com**
 - ☐ **<https://mckeeenergyservices.com>**
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